EC Suite Cascade Setup Guide

Featuring Epoch

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Introduction

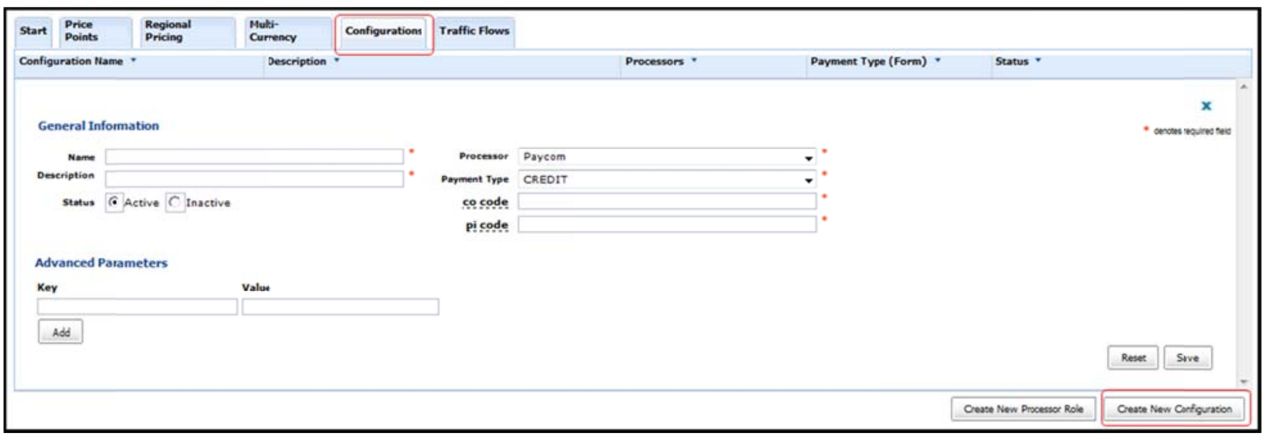
This documentation will guide you in configuring Epoch in your EC Suite cascade. You will need to configure items in both systems in order for this feature to work. If your site is already LIVE when you make these changes, it is still VERY important that you work with an Epoch tech support representative to ensure that you have made all the required changes on your Epoch account and so they can test integration to make sure all is configured correctly. Please note that test transactions will NOT show up in the EC Suite admin so to make sure all is working, a real transaction will need to be run.

Configurations

To get started, you should have both the EC Suite admin and the Epoch admin open at the same time. This will make it easier to get the required data from both systems.

EC Suite

Once you are in your EC Suite admin, you will need to go to the **Account Info** Mega Menu and select the **Account Admin** link. After you get to Account Information, load to your subaccount and click on **Traffic Manager**.



To create a configuration:

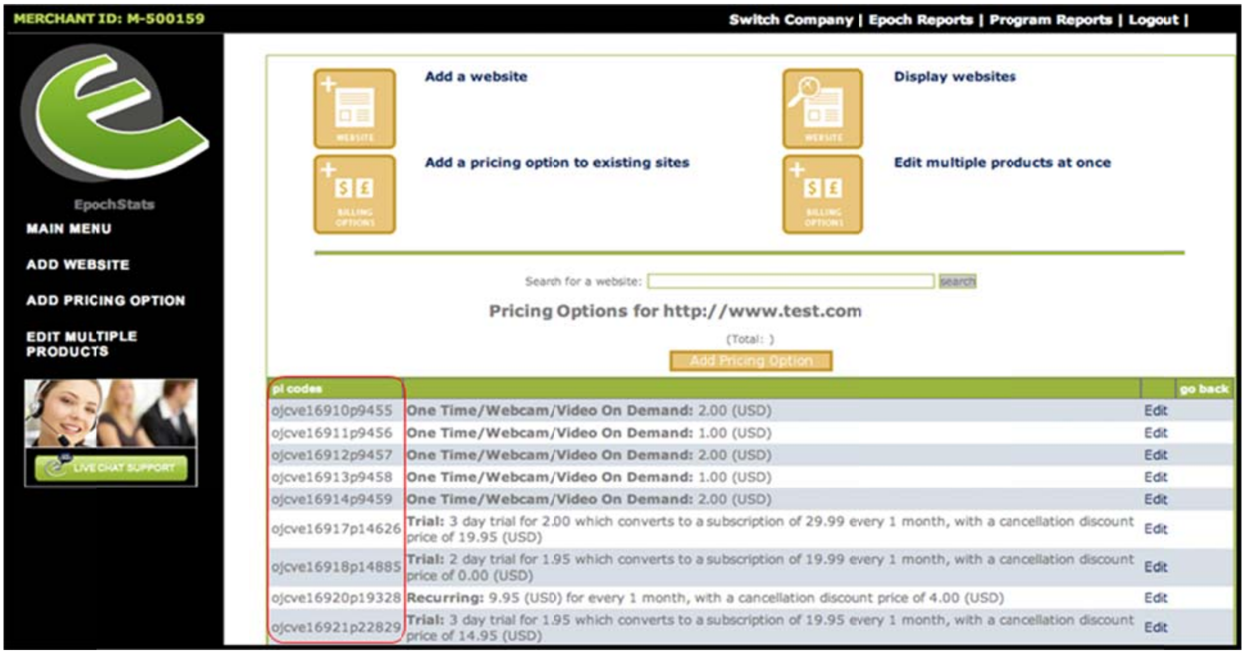
1. Click the **Configurations** tab.
2. Click **Create New Configuration** at the lower-right of the screen.
3. Enter a **Name** for the configuration, a **Description** of the configuration, and ensure the status is set to **Active**.
4. For **Processor**, select **Paycom** (the name **Epoch** does not yet appear in the Admin Portal, but will in the future; Paycom is the appropriate choice for this action at this time) from the drop down list.
5. Ensure **Credit** is selected in the drop-down menu for **Payment Type**.
6. Obtain the **co code** and the **pi code** from Epoch (instructions in the **Epoch** section below) and enter them in the appropriate fields.
7. Enter Pass-Thru information sets in the **Additional Parameters** field, if desired (click **Add** for additional data-set fields).
8. Click **Save**.

Please note that for each price point option for each site that you want to set up, you will need to set up a corresponding configuration.

Epoch

You can obtain the required **pi_code** information from the Epoch admin:

1. Go to the **Epoch Reports > Tools > Product Code Manager**.
2. Click **View Pricing Options** beside the site which you would like to setup the EC Suite configuration; the pi_codes are listed in the first column.



You can now enter this value in the **pi_code** field on the configuration screen in the EC Suite admin.

Traffic Flows

Traffic Flows allow you to send consumers to another payment option or processor after the first transaction has been denied. This feature allows you to configure your billing cascade for your different payment options so that you can setup which processor is your primary option, which processor is then your secondary option, and so on. You can send consumers to one of the other biller's join options if a sale is declined. For example, if the use of a credit card was denied via EC Suite, you can offer the consumer the ability to join through Epoch.

The **Traffic Flows** tab allows you to perform the following functions:

- View the Traffic Flow List
- Create a New Traffic Flow
- Copy an Existing Traffic Flow
- Edit an Existing Traffic Flow
- Copy Code for a Traffic Flow

View the Traffic Flow List

The Traffic Flow List is displayed when you click the Traffic Flows tab in the Traffic Manager. All of your existing active and inactive traffic flows are listed. You can sort the traffic flows in either ascending or descending order by clicking the arrow next to the column headings.

Copy an Existing Traffic Flow

If you need to make a new traffic flow but want to base it on an existing traffic flow, you can use the **Copy** functionality.

1. Click the **Copy** button on the right side of the row for the traffic flow that you wish to duplicate.
2. Enter new information for the **Name**, **Description**, **Post Proxy URL**, and **Filter** (an alternate flow for affiliate-referred transactions) fields.
3. Make any changes to the traffic flow by adding, moving, or removing configurations to/from the **Selected Configurations** list.
4. Click **Save** to create the new configuration.

Edit an Existing Traffic Flow

If you need to make changes to a traffic flow:

1. Click the **Edit** button at the right of the row for the traffic flow you wish to edit.
2. Make the changes you require.
3. Click **Save** to save your changes, or **Reset** if you change your mind.

Create a New Traffic Flow

To create a new Traffic Flow:

1. From the **Traffic Flows** tab in the Traffic Manager, click **Create New Traffic Flow** at the bottom right.
2. Enter a unique name for your traffic flow in the **Name** field.
3. Enter a unique Description for the traffic flow in the **Description** field.
4. Enter the **Post Proxy URL** (if you wish to receive post-back information from the flow, enter the post proxy URL here).
5. Choose the **Filter** from the drop-down menu.
6. Verify **Active** is selected as the status.
7. Drag your configurations from the **Available Configurations** List to the **Selected Configurations List**.
8. Drag the configurations within the **Selected Configurations** list to determine in which they should process.
9. Click **Save** when your Traffic Flow is complete.

Copy Code for a Traffic Flow

To successfully use any traffic flow, you must link to it. Paste the code for the traffic flow that you wish to use on your site so that consumers can use it to pay for your content. There are several different ways to retrieve the code for a traffic flow:

- From the Traffic Flow list, click the **Code** button next to the traffic flow you wish to place. The code provided can be copied and pasted like normal or you can use the **Copy Code** button on screen. Close the pop-up when you are finished.
- In the **Edit** and **Create** functions there is a **Generate Code** button that will allow you to create and copy the code for placement on your site.

DataPlus Configuration & Receipt Page

To finalize your cascade, you will need to make sure you complete this last section. You MUST update your DataPlus configurations with Epoch. Without doing this, the transactional data is not passed to the system. Please have Epoch Tech Support update this for you.

Contact Epoch Support to configure your Data Plus information to the following:

Hostname: epoch.ecsuite.com

Port: 3306

Database: epoch

Password: ZEnumeyAw6uT+p7f

The EC Suite Postback URL is

`https://datalink.ecsuite.com/postBack.cgi?`

The following fields are contained in the post:

- **username** - Customer's username.
- **password** - Customer's password.
- **email** - Customer's email address.
- **name** - Customer's name.
- **address** - Customer's street address.
- **city** - Customer's city.
- **state** - Customer's state.
- **zip** - Customer's ZIP.
- **country** - Customer's country.
- **order_id** - Customer's Epoch assigned order id (member id).
- **transaction_id** - ID assigned per transaction.
- **currency** - Default currency of the product.
- **ipaddress** - Customer's ip address.
- **amount** - Amount of the sale by default currency.
- **localamount** - Amount of the sale by buyer's local currency.
- **reseller** - Reseller code of the affiliate.
- **site** - Optional reseller code that you pass to Epoch .
- **pi_code** - Product code for the product shootathopurchased.
- **session_id** - ID of the session recorded at the point of sale.

Example:

```
x_petsname=
x_shoesize=
x_haircolor=
```

These will return in the post as they are passed in.

Support

If you need help with any configuration, either on the EC Suite side or the Epoch side, please don't hesitate to contact us, we're always here to help.

EC Suite Client Support

- **Phone**: 800.382.8197
- **Fax:** 480.449.8801
- **Email:** clientsupport@ecsuite.com
- **Live Chat:** Click Here

Epoch Client Support

- **Website:** https://epoch.com/en/merchant_support.html
- **Phone**: 310.664.5700
- **Toll Free:** 1-888-627-3888
- **Email:** support@epoch.com
- **Skype**: "epoch.com"